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PATENT
5181-70500/P5201

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/653,610
Filed: August 31, 2000
Inventors:
Saulpaugh, et al.

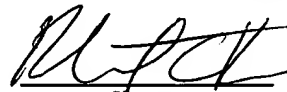
Examiner: Nguyen, Quang N.
Group/Art Unit: 2141
Atty. Dkt. No: 5181-70500

Title: METHOD AND
APPARATUS TO OBTAIN
NEGOTIATED SERVICE
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June 28, 2004
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RESPONSE TO OFFICE ACTION OF
MARCH 26, 2004

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Technology Center 2100

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This paper is submitted in response to the Office Action of March 26, 2004, to further highlight why the application is in condition for allowance.

Please amend the case as listed below.